

Swan Valley Adventure Centre

Frequently Asked Questions (FAQ)

General Information

Where are you located?

The Swan Valley Adventure Centre is located within the Perth metropolitan area, on a unique 89 acres of stunning Swan Valley wilderness. Swan Valley Adventure Centre has 6 camp houses accommodating over 300 guests. We are located at 58 Yule Avenue, Middle Swan 6056.

What type of groups can you cater to?

To name a few... we offer programs and facilities to Schools, Corporate, Sporting Teams, NFP groups, community clubs/ groups, religious organisations, birthday parties, wedding parties, large family gatherings, disability groups, OSHC clubs, Parent/Child camps, Scouts/ Cadets/ Girl Guides, reunions, courses and training programs, art/ drama/ music camps, and sewing/ craft clubs.

Can you add to our list? 😊 Please enquire for more information!

What ages do you cater for?

Programs are available for a wide range of ages, typically from primary school age through to adults. Some activities have minimum age, height, or weight requirements (more detail under the activities FAQs).

What do I do when I arrive on site?

Please make your way to our team at Reception to check in and receive keys/ further information.

Can I bring my pet?

No. As much as we love animals, we need to respect our natural environment as well as all our clients. If you have a registered service animal, please contact our team at info@swanvalleyadventurecentre.org.

Bookings & Programs

How do I make a booking?

Bookings can be made by contacting our bookings team on info@swanvalleyadventurecentre.org or completing an online enquiry form. Group bookings are recommended in advance to secure preferred dates.

Do you cater for schools and education programs?

Yes. We offer curriculum-aligned programs for schools, including outdoor education, team building, leadership, and personal development experiences.

Can I just come on my own or with a small group of friends?

We are predominantly a group booking centre. We do periodically host family/adventure days to the general public. Please keep an eye out on our socials for details of these events.

Can I have a birthday party at your venue?

Yes. We offer adventurous activity and swimming pool parties, which include the private use of a party room, as well as an activity or swimming pool. Please enquire here: [SVAC Birthday Party](#).

Do you offer anything in the school holidays?

Yes! We run our infamous SVAC School Holiday Program where participants can enjoy a variety of adventurous activities in the outdoors, whilst making new friends. Please keep an eye out on our socials and our website for more information and registrations.

Do you run corporate or team-building programs?

Absolutely. We deliver customised corporate programs through our sub-brand [Venture Swan Valley](#) focusing on communication, leadership, problem-solving, and team dynamics. Please contact us at info@ventureswanvalley.com.au to enquire.

Can programs be customised?

Yes. Programs can be tailored to meet your group's objectives, timeframes, and abilities.

Are you open for bookings on the weekends?

Yes. We can offer group bookings on weekends, for accommodation, conferencing, catering and activities (pending availability). Please note, there are surcharges for Sunday and Public Holiday bookings.

Can I make last minute changes to my booking/ activity program?

Final details for your bookings are required a minimum of 2 weeks prior to your booking date (reminder email will be sent to you 4 weeks prior to your arrival).

Any last-minute changes cannot be guaranteed and must be approved by SVAC Management.

Activities

Do participants need prior experience?

No prior experience is required. All activities are facilitated by trained instructors who provide instruction and support.

What is your group size limit?

Group size limits depend on the activities booked and staffing ratios. Our team will advise during the booking process. As a general guide, 16x participants per group apply to most activities.

Is there an age/ height/ weight limit for activities?

Yes. To ensure the safety of participants and appropriate use of our equipment, limits may apply.

For all roping activities, the following restrictions apply:

- Weight limit - minimum 20kg, maximum 110kg
- Height limit – minimum 90cm, maximum 2.1m

For river activities, the following restrictions apply:

- Weight limit – minimum 20kg, maximum 110kg
- Chest circumference – minimum 56cm, maximum 126cm

Please see our price list on our [Resources page](#), highlighting the age limits for each of the activities which we offer.

Safety & Risk Management

What qualifications do your instructors have?

All instructors hold a current Working With Children Check, National Police Clearance, Provide First Aid and CPR.

All water activity instructors hold a Paddle WA Supervisor/Guide Qualification or equivalent VET qualification.

Activity specific qualifications may include the following:

- Abseiling and Climbing (Top Rope) Guide – Natural or Artificial
- Vertical Rescue
- Bronze Medallion or Aquatic Rescue

What happens in bad or wet weather?

Our activities run rain or shine, however, in cases of severe or unsafe weather, activities may be modified, postponed, or cancelled – to be determined by the Activity Manager or General Manager.

Do you have insurance?

Yes. The centre holds appropriate public liability and operational insurance. Insurances and qualifications can be found here: [SVAC General Resources](#).

Medical & Accessibility

Do participants need to complete medical forms?

Yes. Personal Risk Waiver forms must be completed prior to participation. These will be sent out to groups to complete using our online guest portal. A copy of the risk waiver can also be found on our [Resources page](#).

Can you accommodate medical conditions or disabilities?

We aim to be as inclusive as possible. Please discuss any medical, physical, or learning needs during the booking process so we can assess suitability and make adjustments where possible.

What if someone is injured?

Our staff are trained in first aid and emergency response. Incidents are managed according to our emergency procedures and documented appropriately.

Is the site wheelchair accessible?

Majority of the site is wheelchair accessible, including key facilities and selected activity areas. Due to the natural outdoor environment, some terrain and activities may have limited/ more difficult accessibility. We encourage groups to contact us prior to booking so we can discuss access needs, assess suitability, and plan inclusive options wherever possible.

Clothing & Equipment

What should participants wear?

Comfortable, weather-appropriate clothing suitable for outdoor activity, enclosed shoes, and sun protection are required. We always encourage guests to bring a spare change of clothes and pair of enclosed shoes.

What shoes are appropriate to wear?

Enclosed shoes are required for ALL activities (including water activities and Commando Course). We recommend all participants bring a SPARE pair of enclosed shoes to change into after activities. SLIDES AND THONGS ARE NOT PERMITTED for activities.

What do I need to wear for river activities?

Bathers, hat, sunscreen, enclosed shoes (Crocs are permitted), appropriate clothing – participants must wear shorts and a top over their bathers (something with sleeves – no singlets).

Do you provide equipment?

Yes. All specialised safety and activity equipment is provided by the centre.

What should participants bring?

In a small backpack/ daypack - a water bottle, snacks and/or lunch (if not catered), sunscreen, bug repellent, hat, weather appropriate gear (eg. Rainjacket), a change of clothes, spare pair of enclosed shoes, personal medications and toiletries. Please find a detailed packing list on the Camp Info Guide on our [Resources page](#).

Catering

Do you provide catering?

A variety of catering options are available, including self-catering, as well as in house catering by our talented chefs following the seasonal catering menus on our [Resources page](#).

Mealtime options include Breakfast, Morning Tea, Lunch, Afternoon Tea and Dinner.

Do you cater for allergies and special diets?

Yes, with prior notice. All dietary needs must be communicated before arrival using our online guest portal. We are also a nut-free site.

Can I self-cater?

Yes. If you are wanting to cook onsite using our Camp Kitchen, your group size must be less than 40x attendees.

For all other self-catering questions and limitations, please contact our team.

Costs & Payments

How much do programs cost?

Costs vary depending on program length, activities, and group size. As a general guide, please see our pricelist on our [Resources page](#) for further information. A detailed quote will be provided upon booking

What is your cancellation policy?

Cancellation and refund policies are outlined in our booking Terms and Conditions and will be provided at the time of booking confirmation - [SVAC Resources](#).

When are final payments due?

Upon receiving your final details, the Bookings Team will forward a final invoice to you, of which you have a maximum of 14 days to pay (ensuring payments are completed PRIOR TO ARRIVAL).

Do I need to pay a deposit?

Yes. Unless communicated otherwise by our team.

Accommodation

What type of accommodation do you offer?

We offer dormitory style accommodation, ranging from 22 bed to 68 bed houses, unpowered camping, as well as a 10 sleep luxury villa – [Marri Villa](#).

Do we share accommodation with other groups?

No. Your group will have private access to allocated accommodation. If group sizes are smaller than the number of beds available in a house, some rooms may be locked off.

Is your accommodation secure?

Yes. All houses are fitted with standard locks, as well as a magnetic locking system, which when activated secures the building and locks all exterior doors. The system will automatically deactivate in case of a fire alarm, or when switched off by the user. Grevillea is an exception, and only has standard locks on all exterior doors.

What bathroom facilities are available?

Camp houses all have communal bathrooms with showers. There are also toilet facilities near the Dining Room and a changeroom ablution block near the swimming pool, which include showers.

Conference/ meeting rooms

Do I need to book these in advance?

Yes. We offer half and full day booking options based on group requests and availability.

Is there WiFi?

Yes. Please see reception for username and password.

Are tables and chairs provided?

Yes. We can provide the following items as part of your booking (upon prior request in your final details). Tables, chairs, lectern, whiteboard, AV equipment (microphone and speaker), data projector and screen

Setup options can include:

- Theatre style
- Classroom style
- U-Shaped
- Boardroom style